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FACES
of **HOPE**

ANNUAL REPORT
FACES OF HOPE



DOMESTIC VIOLENCE • SEXUAL ASSAULT • CHILD ABUSE • ELDER ABUSE • STALKING

208-577-4400
417 S. 6th Street
Boise ID 83702

facesofhopevictimcenter.org



Our Mission

Our mission is to reduce victimization with a safety net of crisis services.

Our Purpose

People affected by domestic violence, sexual assault, elder abuse, child abuse, and stalking can receive help with no judgement, no strings, no waitlists, and no fees. Our specialized multi-disciplinary team wraps around an individual or family and provides crisis-intervention services to stabilize them.

Our Guiding Principles

Victim Centered and Driven: Shaping services by asking individuals what they need; promoting victim autonomy and empowerment.

Safety Focused: Abusers are never allowed on site at anytime.

Culturally Competent: Celebrating and welcoming diversity; anyone who has experienced abuse is welcome here.

Integrated Response: Commitment to evidence-based practices; transforming system's response; supporting effective collaboration.

Knowledge and Prevention: Enhancing community awareness; commitment to end interpersonal violence.

One Door: Medical providers, law enforcement, prosecutors, civil/legal providers, social workers, counselors, and advocates work together, through one door, to streamline how we help victims of interpersonal violence.

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Ada County Prosecutors Office
Paige Dinger
Faces of Hope Foundation

HOPE

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Marisela Nunez, Crisis Counselor
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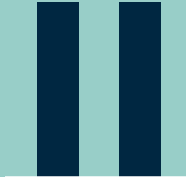
With special thanks
Jean Fisher, Chief Operating Officer
Ada County Prosecutor's Office

After the attack, they brought me to Faces. I didn't have to tell my story 3,000 times. I didn't want them looking at me like I was a victim; they didn't.
-Faces client

A WORD FROM OUR BOARD PRESIDENT

COMPLETION

2020. It was a year like no other. Covid-19 rocked the world and made an enormous impact on victims of domestic violence, sexual assault, child abuse, elder abuse, and stalking.



MENTORSHIP

In 2020, victims didn't have the freedom to leave due to their abusive partner being home significantly more. Family and friends could not open their homes to provide shelter due to Covid fears. And economic stress increased causing violence and abuse to be more severe.

For those who experience abuse, there was no escape.



CHAOS

Despite the pandemic, Faces of Hope remained open and provided emergency services to every survivor that arrived at our door. In fact, 2020, as unusual as it was, was truly a year of building for Faces of Hope.

- In the last quarter of 2020 Faces of Hope saw an increase in suicide ideation amongst our clients. We provided additional training to our staff and developed stronger protocols to identify those experiencing suicidality. We allow clients additional counseling sessions until they have developed improved strategies for coping.
- Faces hired an attorney to work year-round representing victims. During our attorney's first six months, she helped 105 clients with family law issues and implemented a free one-hour legal consultation for any client interested.



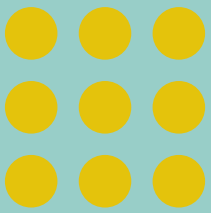
PROGRESS

While the year was filled with challenges, thanks to you, along with the staff and board of Faces of Hope Foundation, it was also filled with hope. I want to thank each and every one of you for your support of Faces and our work to provide help, healing, and hope – through one door.

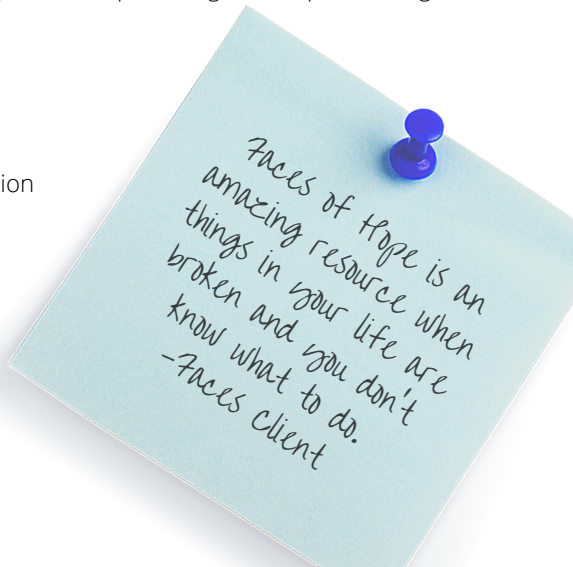


STEP UP

Carolyn Holly
Board President
Faces of Hope Foundation



GROUP



What a Year!

We are so very proud of our counselors and advocates who helped provide hope, healing, and justice to the victims who sought our help in one of the most challenging years we have endured. Jen, Jennifer, Kenzie, Margo, Rebekah, Dusti, Marisela, and Janet -- these are some of the faces of hope who continued to provide care and compassion during the COVID pandemic. Our doors at the Center never closed. Our staff pivoted and continued to provide much-needed support to victims who experienced domestic violence, and physical and/or sexual assaults.

For so many this past year, "home" became our schoolhouse, our workplace, our gymnasium, and our refuge against the insidious COVID-19 virus. For those individuals, however, who suffered from domestic violence and abuse, home became an inescapable trap. To shelter-in-place meant to endure more abuse and more violence alone, without the help of others, who themselves were also home-bound.

The Faces of Hope Victim Center remained open to all who needed our help. As an essential service, the Center maintained and staffed regular hours, adapted with Zoom safety planning, and created a safe, confidential space for victims to come to the Center and connect virtually to Judges and court staff for protection orders.

And we are immensely proud of our community who understood the need for more financial support! This past year, Faces more than doubled our budget for emergency safe shelter for victims who needed safety and didn't have a safe home to shelter. We are so grateful to all who helped Faces of Hope provide the safety net of emergency services that is our core mission. Together, we helped save countless lives.

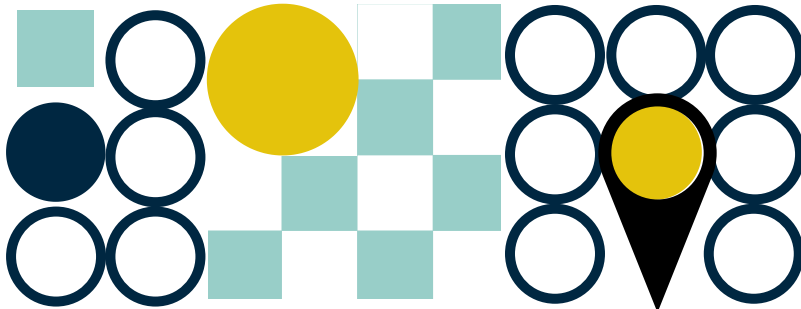
Paige Dinger

Paige Dinger
Executive Director
Faces of Hope



Jean Fisher

Jean Fisher
Chief Operating Officer
Faces of Hope



CONSISTENCY



MEDICAL

CHANGE

EQUALITY

TIME

JUSTICE

Hope At Work In 2020

2,327
People Served

As an essential service, our Center remained open during the worst of COVID-19 in order to be there for victims of domestic violence, sexual assault, elder abuse, child abuse, and stalking.

1,020
Volunteer Hours

Volunteers are crucial to the success of our center. Many individuals shared their time and talents. Even during a pandemic our amazing volunteers rose to the challenge!

59%
**Increase in Safe
Hotel Nights**

118 victims and their children received 499 safe nights in a hotel away from their abuser. This has doubled from the previous year.

13%
**Increase in
Basic Necessities**

Food, gas, clothing, and other basic household necessities were provided to clients. By taking caring of basic needs, our clients are able to focus on their legal, mental, and physical wellbeing.

NO WAITLISTS
NO FEES
NO JUDGEMENT
JUST HELP



I recommend anyone
who needs help to
reach out and speak
up.

-Survivor

Hope At Work In 2020

191%
Increase in
Protection Orders

Over 4,000
Hours of Legal
Service

\$1,000,000
Value of Legal Care

With two attorneys and eight legal interns on-site, Faces of Hope saw a dramatic increase in protection orders, which nearly doubled this past year. Our partnership with the U of I College of Law and our foundation attorney has helped Faces keep up with this increase as well as providing support to our clients on other legal matters.

2,037
Counseling
Sessions

\$500,000
Crisis Counseling

500
Clients

With three full-time counselors providing 2,037 counseling sessions Faces provided crisis, trauma-informed counseling to over 500 clients. This means that Faces of Hope provided free mental health services to our clients which is valued at more than \$500,000.

Telling Our Story Through Simple Geometric Shapes

Have you ever wondered why we use shapes in most of our marketing materials? In 2018 our friends at Drake Cooper chose Faces of Hope as their Dream Big recipient. By the end of that year, we completely rebranded with a new logo, new colors, and a new way of marketing our message. Part of that rebranding meant using shapes and geometric patterns to tell a story. For instance, did you know that a triangle is often used to represent perseverance and achievement? A square may be used to represent strength, stability, and dependability.

We recognize that every survivors' story is different. The symbolic significance of these common shapes have the power to help each individual identify their journey in their own personal way. We have put a key on the side of pages 3 and 4 to help you understand the symbolic meanings of these shapes. You may find your own symbolic messages as you look through this annual report.

Finding Hope Through One Door

Legal Support

Our attorneys and advocates help victims complete and file protection order forms directly from our Center. During the pandemic when the courthouse shut down, we were already equipped to bring the video court proceedings to our clients from the Center. Our attorneys also provide support and legal advice on other legal family matters.



Safety Planning

A trained advocate will collaborate with victims to customize a safety plan specific to their physical, psychological, and emotional needs. This can help victims stay safe and secure in a number of different scenarios. This plan is designed to assist a person who is preparing to leave, trying to leaving, after they leave, or if they are wanting to stay in the relationship safely.



Crisis Counseling

Crisis counseling helps victims of abuse find safety and stability. The objective is to provide victims with emotional support, along with feedback and assistance. Our short-term crisis counseling facilitates problem-solving, while also coordinating access to available resources in the community. Our counselors use evidence-based, trauma-informed counseling techniques that help stabilize individuals who have been victims of interpersonal violence.



Forensic Exams

There are many health implications of interpersonal violence. Faces of Hope Foundation partners with specialized nurses from St. Luke's and Saint Alphonsus to provide a complete forensic exam, free of charge. In our safe, warm, fully-equipped medical rooms a specialized nurse will talk with a sexual assault or domestic violence victim about the incident, document and photograph injuries, and collect forensic evidence. As experts in this field, these specialized nurses are able to testify in trial.



Medical Follow-Up

Dr. Ashley King is a board-certified physician from St. Luke's. She specializes in caring for those who have experienced intimate partner violence, sexual violence, or elder abuse. At Faces of Hope Victim Center, Dr. King helps victims by:

- Addressing their immediate and follow-up medical needs.
- Coordinating referrals to specialized counseling services.
- Managing emergency prescriptions.

Services are provided at no cost.



Classes

Faces of Hope provides a variety of classes. The Empowerment class helps individuals learn about intimate partner violence, the effects it has on themselves and their children, and teaches how to develop healthy boundaries in relationships. The De-Escalation class provides strategies to communicate effectively, de-escalate violent behavior, and recognize when they are unsafe. Parenting the Love and Logic Way teaches parents how to build stronger relationships with their children. Other classes are on hold due to COVID-19.



Case Management

Navigating the system can feel complicated, especially for victims who have endured intimate partner violence. Our case manager ensures that clients feel supported and connected with our community partners.



Finding Hope Through Our Partners

The purpose of our Center is to facilitate a coordinated community response to interpersonal violence that improves outcomes and enables victims to access all of the services they need from a single location. This requires robust partnerships with government and community-based agencies.

Ada County Prosecutor's Office

The Ada County Prosecutor's Office Domestic Violence Unit offers the Domestic Violence Case Orientation and Resource Program (DVCORP). DV CORP provides victims an opportunity to meet with a victim witness coordinator, prosecutor, and law enforcement officer for resources and information. The team also provides an overview of the criminal court process.



Ada County Sheriff's Office

The Ada County Sheriff's Office (ACSO) maintains a workspace within the Boise Police Department's designated area that is occupied by rotating victim witness coordinators with the ACSO and used by ACSO detectives on related cases at Faces of Hope.



Boise Police Department

The Special Victims Unit of detectives, sergeants, and victim witness coordinators investigate all sexual crimes within the Boise City jurisdiction, as well as child abuse cases.



St. Luke's Children's Hospital - Child at Risk Evaluation Services (CARES)

The team of specialized physicians, pediatric nurse practitioners, registered nurses, and social workers provide medical examinations, recorded interviews, and psychosocial assessments in a child-centered approach to care for victims of child abuse.



St. Luke's Family Practice

Led by a physician, this team addresses the acute medical needs of sexual assault and domestic violence victims, as well as elder abuse victims. This includes treatment, medical testing, referrals for mental health services, and follow-up care.



St. Luke's

St. Luke's and Saint Alphonsus - Sexual Assault Forensic Examiners (SAFE) Program

The SAFE team is made up of specialized SAFE nurses who provide forensic medical exams to victims of sexual assault, domestic violence, and elder abuse. The team is on call 24/7.



Saint Alphonsus

Region IV Department of Health and Welfare

The safety and risk assessment team works closely with St. Luke's CARES and local law enforcement agencies to investigate child neglect and abuse cases.



University of Idaho

The legal clinician supervises third-year, limited-license law students to provide free civil legal aid to victims of abuse, focusing primarily on protection orders.



University of Idaho
College of Law

Faces of Hope is a nonprofit organization and can only operate through the support of voluntary contributions. We are proud to list the individuals, foundations, agencies, and businesses who have supported Faces of Hope during the fiscal year (January 1-December 31, 2020). We list these donors alphabetically, in recognition of the fact that every gift is important, and each donor gives to the best of their ability.

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 Kendra Witt-Doyle and
 Ryan Doyle
 Catherine Wolfer
 Wolverton Homes LLC
 Jessica Wood
 Matt Woodington
 Jerri Woodworth
 Angela Worley
 Reid Worstell
 Megan and Chad Worth
 Alexander Wray
 Amy and Rod Wray
 Rachael Wright
 Jordan Yankovich
 Teresa Yata
 Stephanie Yeamans
 Teresa Yensen
 Eva Gay Yost
 Patricia Young
 Colleen Zahn
 Dana Zuckerman

Faces of Hope Foundation took care to ensure the accuracy of our donation list. If you name or business is not listed, or if we have made any other errors, we sincerely apologize. Please know that we are truly grateful for your support and would not be so strong without you.

Faces of Hope Foundation is pleased to acknowledge the thoughtful donations made in remembrance and in the honor of special individuals.

In Honor of

Natalee Bennett
 Bob and Rebecca Carpenter
 Dean Crabtree
 Ashley Deleon
 Leslie Fulton, M.J.F. and S.R.F.
 Sharon F.
 Mr. Robert Johnson
 Jordan Wilcomb Construction
 Bruce Krisko
 Leah Lederer
 Lord Jesus
 Anthony V. Minopoli

Melissa Pesoa
 Evan Smith
 Jill Stevenson
 Tim, Diane, Cindy, Cherisa,
 and Mayan

In Memory of

Joann Bennetts
 Ilai Mizrachi Gabbitas
 Gloria George
 Marcia Packer

Thanks to Faces of Hope, I now know when and how I am able to stand up for myself and not be scared.
 -Survivor



Light of Hope 2020

We are so grateful to the 260 donors who helped raise more than \$120,000 to support Faces of Hope Foundation. In a year unlike any other, you helped Faces raise more money and reach more people than ever before. Thank you to our generous sponsors for believing in Faces.

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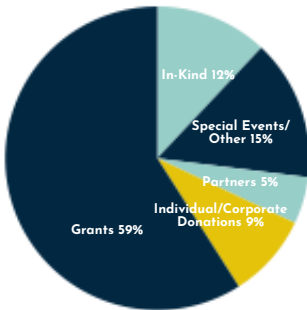
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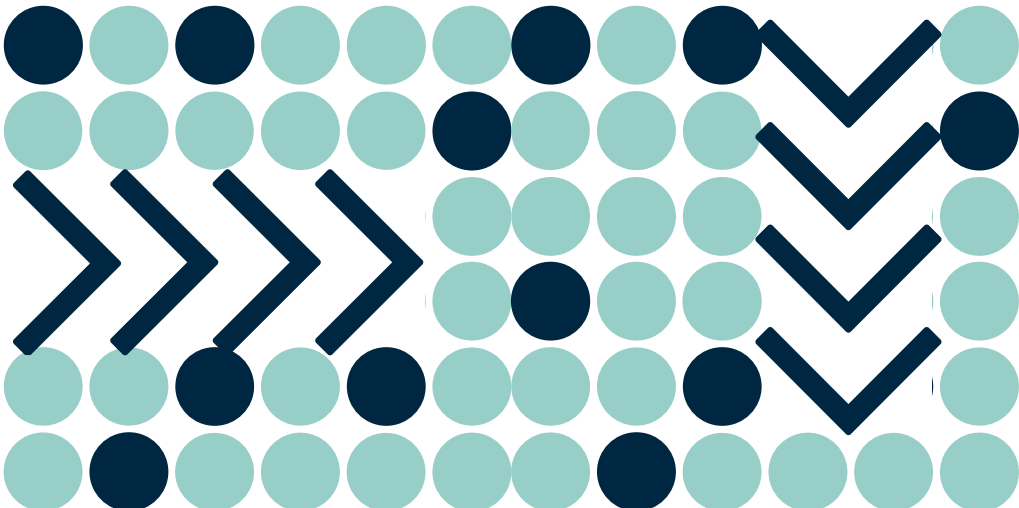
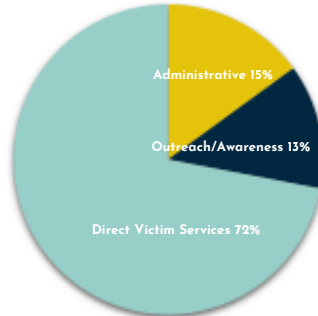


2020 Financial Review

Revenue



Expenses



417 S. 6th Street
Boise ID 83702
208-577-4400
facesofhopevictimcenter.org



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